On staff in 110

- •OHR Resources & Business Management
- Labor Relations
- •OHR Communications
- •Admin Ops/Support
- •Oversight of Transformation

OFFICE OF HUMAN RESOURCES

Director Deputy Director Assistant Director 6/16/02

Leadership and Organization Development Office

111

Customer Focus Center Management

- •Organization Culture Change
- •Organization Transformation/ Communication
- •Facilitation & Teambuilding Services
- •IFMP Change Management
- Diversity Support
- •Executive Development SESCDP et. al
- •SES Focal Point
- •Supervisory Training
- •Presidential Management Intern Program
- •Accelerated Leadership Program
- •Program/Project Management Development

Workforce Planning and Strategic Systems Office

112

Customer Focus Center Management

- •Strategic Workforce Planning
- •Recruiting
- •Workforce Budget Interface with Code 150
- •Human Resources Information Systems
- •Workforce Skills/ Competency Management Systems
- •FTE Management
- •Workforce Demographics
- •IT & Web Support
- Metrics
- •External & Self Assessment
- •Education Programs Interface

Human Resources Management Services Office

113

Customer Focus
Line Managers/Supervisors

- •Staffing
- •Co-op/COE/SIS Programs
- Promotions
- •Classification & Compensation
- •Performance Management Appraisal Systems
- •Adverse & Performance Actions
- •Personnel Actions Processing

Career Development and Employee Services Office

114

Customer Focus Individual Employees

- •Career Development
- Mentoring
- •Individual and Academic Training
- •Training Facility Administration
- •Professional Intern Program
- •HQ Training
- •New Employee Orientation
- •Employee Benefits
- •Employee Services Area
- •Family-Friendly & Worklife Programs
- •Awards & Recognition Administration
- •Alternate Dispute Resolution
- •HR "Help Desk/Navigator"